

Public Comments Received for Case Number: 2025-00354
Response Thursday, February 12, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, February 11, 2026

From: Susan Wallace
City: Georgetown
State: KY
Zip: 40324-9539

Comments:

I have lived in the MoonLake Subdivision in Georgetown for 25 yrs. We never had an increase in our rates until Bluegrass Water took over 2 yrs ago. It was \$12.50 and Bluegrass Water increased it to \$77.77. I could have understood a small increase in rates but over a 600% increase and now they are wanting to increase it to \$114.00. They try to justify by listing all of the so called improvements they have made. One of the main sewer lines in the subdivision run right through my property. I have never seen ANY improvements or changes made. Another increase is very wrong. Not reasonable, nor fair. Few people will be able to afford the increase and Im one of them. Its not like we have a choice to go to another provider/company. Someone needs to put a stop to this immediately.

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